

SOTI



ACADEMY

## YOUR FAST-TRACK TO BUSINESS MOBILITY SUCCESS

SOTI Academy delivers flexible training programs that ensure the success of your business-critical mobile strategy. The course modules distill over 20 years of enterprise mobility experience and expertise from hundreds of global deployments across various industries. Learn at your desired pace and become proficient quickly. SOTI Academy offers the industry's most complete training curriculum. It is the fastest, most effective way for your staff to develop mobility management expertise to meet your cost, operating system, form factor and security requirements.

## BENEFITS OF SOTI ACADEMY

### ON-DEMAND TRAINING

**Learn whenever it works for you.**

Empower your team with on-demand learning. Users can start, pause and revisit online SOTI ONE product lessons anytime, enabling everyone to build and refresh their skills at their own pace with flexible, self-directed training.

### ROLE-BASED CURRICULUM

**Training that fits each role.**

Executives and sales teams gain high-level mobility overviews, while help desk and IT operations staff master daily workflows. IT managers and network administrators dive into setup, security and end-to-end configuration, using cutting-edge techniques to strengthen your organization's capabilities.

### ACCELERATED TEACHING METHODOLOGY

**Learn fast and retain more.**

Each module covers core concepts, features real-world demos and ends with a quick quiz to reinforce lessons, ensuring your team builds confidence before moving forward. It's a flexible approach tailored to your unique business needs.



# AVAILABLE COURSES



## SOTI MOBICONTROL 2024.0 COMPLETE SERIES

### SOTI MOBICONTROL 2024.0 COMPLETE SERIES - FUNDAMENTALS

**Introduction to Enterprise Mobility Management and SOTI MobiControl:** This course will help start your journey with Enterprise Mobility Management by giving you a foundational understanding of what it is and its role within organizations. It highlights how SOTI MobiControl addresses mobility management challenges and focuses on its components and essential functions for device management, security, and resource access.

**Console Management:** Master the SOTI MobiControl console, navigate its main menu, and become proficient with its components. This module includes practical exercises on performing device searches and configuring charts, enhancing your management capabilities.

**User Management:** Learn to manage users efficiently within SOTI MobiControl using built-in features and SOTI Identity. This course covers the importance of user management, identifying key components and the integration process between SOTI MobiControl and SOTI Identity.

**Device Management:** Discover device management functions, including the role of device agents, device enrollment, basic actions and Remote Control capabilities. This course also delves into device monitoring, equipping you with the skills to manage devices effectively.

**Device Configurations:** Dive into device configuration techniques, understanding the use of profiles, platform-specific differences and the strategic use of custom data and attributes. This module aims to enhance your ability to define devices and tailor device actions to organizational needs.

**Application and Content Management:** Gain comprehensive knowledge in managing apps and content through Package Deployment, SOTI Apps, and SOTI XTreme Hub. Learn about the significance, key functionalities and advantages these tools offer to ensure efficient content delivery and management.

### SOTI MOBICONTROL: OPERATIONS

**Installing SOTI MobiControl:** Learn how to set up SOTI MobiControl from installation to configuration. This step-by-step guide covers system requirements, database setup, and essential configurations to keep your environment running smoothly.

**Console Management:** Explore the SOTI MobiControl console and master global settings, system health monitoring, and administrative controls. Gain insights into optimizing system performance, managing user access, and ensuring a secure and efficient management environment.

**User Management:** Learn to manage users efficiently with the built-in user management features of SOTI Identity and SOTI MobiControl. Assign roles, configure permissions, and integrate with external directories to streamline authentication and access control.

**Device Management:** Discover how to enroll, configure, and manage devices across multiple platforms using SOTI MobiControl. This course covers device agent configurations, advanced actions, monitoring tools like reports and alerts, and best practices for maintaining a secure and compliant device fleet.

**Device Configurations:** Dive into advanced device configuration techniques, including profile setups, policy management, shared devices with Single Sign-On (SSO), and custom attributes. Learn how to tailor SOTI MobiControl settings to meet your organization's needs while ensuring seamless device functionality.

**Content Management:** Master content distribution using package deployment methods, SOTI Apps, file synchronization, and the content library. Learn how to leverage SOTI XTreme Hub to optimize data transfer, ensuring secure and efficient content delivery to devices across your organization.

## SOTI MOBICONTROL VIDEOS

This video series is designed to equip administrators and mobility teams with practical, hands-on guidance for managing devices across multiple platforms using SOTI MobiControl. From security configurations and certificate management to automated enrollment and integration with third-party tools, each video offers focused walkthroughs to streamline operations and improve control over your mobile device fleet.

Whether you're looking to enhance lockdown settings on Windows, ensure secure connectivity with SOTI VPN, centralize app visibility, or manage Apple and Android device lifecycles more effectively, this catalog has you covered. With clear, scenario-driven demonstrations, it's the go-to resource for unlocking the full potential of SOTI MobiControl.

- [Customize Windows Modern Lockdown Configurations](#)
- [Configure SOTI VPN for Secure and Private Connectivity](#)
- [Gain Centralized Access of Your Apps with the SOTI MobiControl Apps Dashboard](#)
- [Manage Your Certificates Through Certificates Dashboard](#)
- [Configure Apple Firmware Update Policy](#)
- [Configure Signal Policies](#)
- [Manage Android Versions on Samsung Knox Devices](#)
- [Enroll Linux Devices in SOTI MobiControl](#)
- [Introduction to Apple Device Enrollment and Configuration using SOTI MobiControl](#)
- [Configuring APNS in SOTI MobiControl](#)
- [Renew APNS Certificates in SOTI MobiControl](#)
- [Introduction to Automated Device Enrollment and Apple Business Manager](#)
- [Set Up Apple Business Manager for Enrollment](#)
- [Enroll iOS Devices via Apple Business Manager](#)
- [iOS Automated Enrollment – Device Side Experience](#)
- [Manage Supervised iOS Devices through Apple Configurator 2](#)
- [Real-Time Device Data in Apps: Integrating SOTI MobiControl with SOTI Snap](#)

## STANDALONE COURSES

### SOTI XTREME HUB

Focusing on the cutting-edge technology and tools in SOTI Premium and Enterprise Plus Service offerings, these courses show you how to deploy critical apps and data to remote devices faster than ever before using SOTI XTreme Hub Technology.

## KNOWLEDGE TRANSFER FOR NEW SOTI MOBICONTROL RELEASES

Tailored for each SOTI MobiControl update, this dynamic series equips you with cutting-edge skills and insights. Also known as "What's New" courses, these sessions provide exclusive access to the latest features and expert guidance, enabling you to fully explore the potential of SOTI MobiControl. Stay at the forefront of mobile management technology and transform your operational effectiveness with every new release.



## SOTI XSIGHT COMPLETE SERIES

### SOTI XSIGHT: INTRODUCTION

This course provides an overview of SOTI XSight and reviews the features and benefits that position SOTI XSight as a leading diagnostic intelligence solution.

### SOTI XSIGHT: INSTALLATION AND ADMINISTRATION

This course provides an overview of the installation process and the major concepts behind managing SOTI XSight. Learners will go through an in-depth review of the administration utility and system settings, and gain an understanding of how Roles and Permissions affect the user experience and structure of SOTI XSight.

### SOTI XSIGHT: INCIDENT MANAGEMENT

Intended for front-line support, this course provides a comprehensive overview of the Incident Management feature in SOTI XSight. Learners will explore the Incident Management dashboard and its roles and workflow. In addition, the course includes an overview of incident tickets, Remote Control and Live Support.

### SOTI XSIGHT: OPERATIONAL INTELLIGENCE

This course provides an in-depth look at the system architecture of SOTI XSight and its deployment options, including load balancing environments. You'll learn how to configure and use Operational Intelligence dashboards to visualize device performance, track KPIs, and generate real-time insights that support proactive and data-driven decision-making across your operations.

### SOTI XSIGHT: LIVE VIEW

In this course, you'll explore Live View—a powerful feature in SOTI XSight designed to help businesses visualize operations in real time. Learn how to track device locations using the Live View Map, monitor device data (e.g., battery, signal strength) and business data (e.g., inventory, delivery status), and view operations in indoor and outdoor settings using List View. The course will also explore Live View's capability to go back in time to review historical device and operational activity—enabling both real-time and retrospective operational management.

*\*SOTI XSight Live View – Patent Pending*

## SOTI XSIGHT VIDEOS

This video collection helps IT and operations teams maximize the performance and visibility of their mobile deployments using the advanced diagnostic tools in SOTI XSight. From monitoring battery health to tracking app usage and enabling real-time device support with Live View, these videos show how to turn raw data into meaningful action.

Whether you're troubleshooting on the go or looking to optimize device uptime, the walkthroughs provide step-by-step guidance to help you configure and use the SOTI XSight dashboards and support tools effectively, ensuring a smarter, faster support experience and better overall device health.

- [Optimize Battery Performance with Battery or Smart Battery Dashboards](#)
- [Optimize your Apps with App Usage Dashboards](#)
- [Get Started with SOTI XSight Live View](#)
- [Configure SOTI XSight Live View](#)
- [Deep Dive: Configuring SOTI XSight Live View](#)

## STANDALONE COURSES

### **SOTI XSIGHT: INTRODUCTION**

In this course, you'll learn how to leverage SOTI XSight Live View to visualize your operations in real time. Explore how to track device locations, view device data (e.g., battery, signal strength), and access business metrics (e.g., inventory, delivery status).

### **KNOWLEDGE TRANSFER FOR NEW SOTI XSIGHT RELEASES**

Tailored for each SOTI XSight update, this dynamic series equips you with cutting-edge skills and insights. Also known as "What's New" courses, these sessions provide exclusive access to the latest features and expert guidance, enabling you to fully explore the potential of SOTI XSight. Stay at the forefront of mobile management technology and transform your operational effectiveness with every new release.



## SOTI SNAP 2025.0 COMPLETE SERIES

### SOTI SNAP COMPLETE SERIES: INTRODUCTION AND SETUP

In this introductory course, learners will familiarize themselves with the core functionalities and benefits of SOTI Snap. The course covers system requirements, installation procedures, and a detailed guide to navigating the SOTI Snap admin console. This foundational knowledge establishes the groundwork for efficient use and management of the platform.

### SOTI SNAP COMPLETE SERIES: APP DEVELOPMENT BASICS

This course focuses on creating UX-rich mobile solutions with SOTI Snap. Learn how to digitize forms and surveys by using the intuitive interface of SOTI Snap.

### SOTI SNAP COMPLETE SERIES: DATA MANAGEMENT

This course will delve into data management, covering how to establish, activate, and sync data connections. Learners will receive practical guidance on managing data flow in and out of apps and using global variables to enhance functionality. This is crucial for creating dynamic solutions that interact seamlessly with external data sources.

### SOTI SNAP COMPLETE SERIES: APP PUBLISHING AND DISTRIBUTION

This course focuses on publishing and distributing apps created in SOTI Snap. Learners will understand the steps necessary to make apps available to users and explore various distribution methods. Additionally, the course discusses how to enroll devices via email and manage production and test environments, preparing learners for real-world app deployment.

### SOTI SNAP COMPLETE SERIES: MONITORING AND ANALYTICS

This course focuses on publishing and distributing apps created in SOTI Snap. It also discusses how to enroll devices via email and manage production and test environments, preparing learners for real-world app deployment.

### SOTI SNAP COMPLETE SERIES: ADMINISTRATION AND CONFIGURATION

The course includes managing user accounts and roles, modifying general permissions, and configuring device-specific settings. These skills are essential for customizing the app environment to meet specific organizational needs and security standards.

### SOTI SNAP COMPLETE SERIES: ADVANCED FEATURES

The final course covers advanced features of SOTI Snap, including SOTI Snap Agent, Workflow creation, PDF mapping, SOTI XSight Topics and AI Form Builder. This course will enable learners to leverage complex functionalities to enhance their apps, making them more powerful and tailored to specific business processes.

## SOTI SNAP 2.0 COMPLETE SERIES

### SOTI SNAP: RAPID APP DEVELOPMENT FOUNDATIONS

Intended for management and sales personnel who need to understand rapid app development foundations, this course introduces the user to SOTI Snap and provides a detailed understanding of the basics of mobile application development for both native mobile and web-based applications.

### SOTI SNAP: OPERATIONS

This course illustrates the steps to create an app using SOTI Snap. Starting with an overview of the SOTI Snap console, learners will review the steps to create an app and the various data connections that can pull real-time data to and from designed apps.

### SOTI SNAP: ADMINISTRATION

Designed to share information on how to manage apps and devices, this course ensures that users learn about dashboards, reports and user management in SOTI Snap. The course is further broken down to device and application management, which helps visualize the end-to-end administration of users and devices in SOTI Snap.

### SOTI SNAP: ADVANCED

This course examines the advanced features of SOTI Snap in detail, including advanced data connections, JavaScript capabilities and Blockly editor, with fascinating use cases that help users understand the depth of customization available for created applications. This provides users with the ability to create advanced apps with little scripting knowledge.

## SOTI SNAP VIDEOS

This video series is designed to help you unlock the full potential of SOTI Snap. Whether you're creating your first form-based app or integrating live device data from SOTI XSight and third-party systems, these videos guide you through every stage.

- [Build a Form-Based App in SOTI Snap](#)
- [Deep Dive: Building Workflows with SOTI Snap](#)
- [Introduction to SOTI Snap Workflows](#)
- [Introduction to Business Apps with SOTI Snap](#)
- [How to Add Blockly Actions to your App with SOTI Snap](#)
- [Build Data Connections using SOTI Snap and SOTI XSight Live View Topics](#)
- [Build Data Connections through REST APIs in SOTI Snap](#)

## SOTI SNAP RECORDED WEBINARS

Recorded webinars bolster our instructor-led training courses for SOTI Snap. These videos discuss business challenges around rapid app development platforms, provide a console overview, and explore app creation, data connections and general enhancements.

## KNOWLEDGE TRANSFER FOR NEW SOTI SNAP RELEASES

Tailored for each SOTI Snap update, this dynamic series equips you with cutting-edge skills and insights. Also known as "What's New" courses, these sessions provide exclusive access to the latest features and expert guidance, enabling you to fully explore the potential of SOTI Snap. Stay at the forefront of mobile management technology and transform your operational effectiveness with every new release.





## SOTI CONNECT VIDEO SERIES

### HOW-TO VIDEOS

SOTI Connect simplifies the management of mobile and industrial printers by providing seamless device provisioning, configuration, and security enforcement. This video series walks users through key steps for effectively managing their printer fleet, ensuring smooth deployment and operation. Each video is designed to deliver essential information in a concise and easy-to-understand format. The available videos are:

#### Getting Started with SOTI Connect

- [Getting Started with SOTI Connect](#)
- [Introduction to SOTI Connect Components](#)
- [How to Install SOTI Connect: Step-by-Step Deployment Guide](#)
- [Installing Core Components & System Management in SOTI Connect](#)
- [Distributing SOTI Connect Components: Flexible Deployment Options](#)

#### MQTT Setup with SOTI Connect

- [SOTI Connect MQTT Setup: Introduction & Prerequisites](#)
- [SOTI Connect MQTT Setup: Installing the MQTT Broker](#)
- [SOTI Connect MQTT Setup: HiveMQ Configuration Tutorial](#)

#### Zebra Device Enrollment

- [SOTI Connect: Preparing Zebra Printers for SOTI Connect](#)
- [SOTI Connect: Configuring and Enrolling Zebra Printers](#)

## SOTI CONNECT RECORDED WEBINARS

Delivering foundational knowledge of SOTI Connect, these video recordings provide an overview of the platform and extensive information about its architecture, console capabilities, printer management, and configurations.

## SOTI CONNECT 2025.0.0 COMPLETE SERIES

### SOTI CONNECT: INTRODUCTION

This module, intended for users new to SOTI Connect, provides an overview of its value, capabilities, and functions, and how it can help administrators with their printer fleet needs.

### SOTI CONNECT: CORE COMPONENTS

Designed to help users maximize the benefits of their SOTI Connect deployment, this course provides an in-depth exploration of the critical components of SOTI Connect in a scenario-based format. It explores the communication between protocol adapters, servers, middleware, and cloud components. Additionally, users will learn about typical SOTI Connect deployments and the certificates and services required to ensure communication between SOTI Connect components.



## **SOTI CONNECT: ADMINISTRATION AND OPERATIONS**

Stemming from the strong foundation provided by the Introduction and Core Components courses, the Administration and Operations module offers users an in-depth review of the user-friendly web console and the tools available for managing their devices effectively, efficiently and without issues.

## **KNOWLEDGE TRANSFER FOR NEW SOTI CONNECT RELEASES**

Tailored for each SOTI Connect update, this dynamic series equips you with cutting-edge skills and insights. Also known as “What’s New” courses, these sessions provide exclusive access to the latest features and expert guidance, enabling you to fully explore the potential of the SOTI Connect platform. Stay at the forefront of mobile management technology and transform your operational effectiveness with every new release.





The SOTI Identity Series contains an interactive course on Multi-Factor Authentication (MFA) and recorded videos on training opportunities.

### SOTI IDENTITY RECORDED WEBINARS

Focused on providing a general overview, these webinars contain three training opportunities that explain the basic requirements of SOTI Identity, how to manage the SOTI ONE Platform, and how to create tenant accounts and configurations.

### STANDALONE COURSES

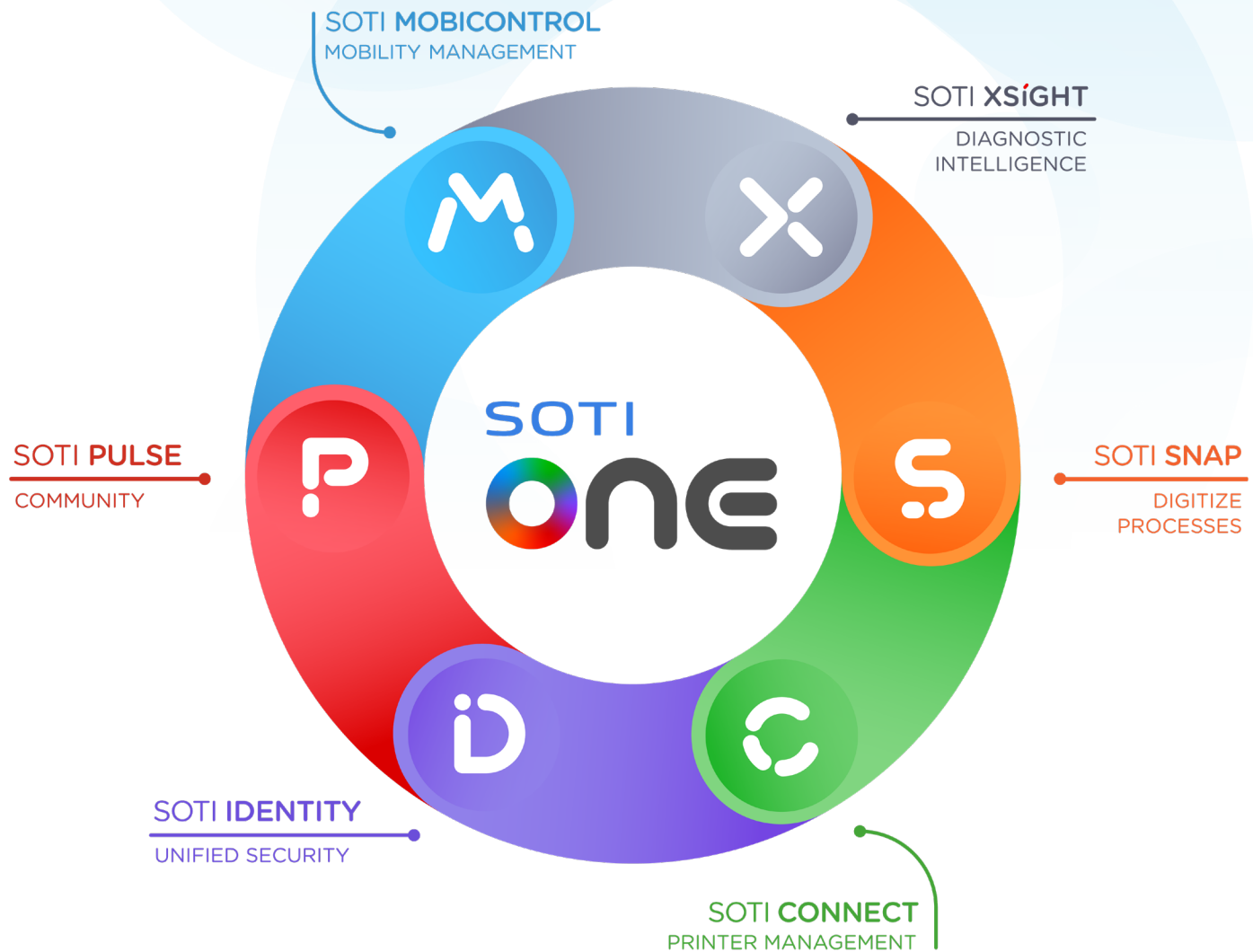
#### **SOTI IDENTITY: MULTI-FACTOR AUTHENTICATION (MFA)**

This course on SOTI Identity Multi-Factor Authentication (MFA) introduces MFA options via a one-time password (OTP) sent by email or through the MFA providers Google Authenticator and Duo Security.

#### **Our standalone courses for SOTI Identity include:**

- [SOTI Identity Azure Active Directory LDAP Integration](#)
- [SOTI Identity ADFS Identity Partner Integration](#)
- [SOTI Identity OneLogin Identity Partner Integration](#)
- [SOTI Identity OKTA Identity Partner Integration](#)
- [SOTI Identity Azure Active Directory Identity Partner Integration](#)





## TO LEARN MORE:

Contact your SOTI Sales Account Representative, or visit [soti.net/academy](https://soti.net/academy)

SOTI is a proven innovator and industry leader for simplifying business mobility solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

[soti.net](https://soti.net)

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