



SOTI MOBICONTROL



IT | TECH SERVICES



SAMSUNG | MOTOROLA
NOKIA



ANDROID



ASIA

SOTI is a proven innovator and industry leader for simplifying business mobility and making it smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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CUSTOMER STORY

Tarweej Reduces Time Spent on Updating Devices From 2 Weeks to 1 Hour Using SOTI MobiControl

Tarweej is a business development services provider for the retail sector which includes merchandising, asset management, brand activation and developing related technologies.

The Challenge

Tarweej has many remote locations within Saudi Arabia. Due to this geographic spread, IT support teams could not be deployed in every city to help fix device and operational issues for field employees. In addition, monthly data consumption of up to 30GB by employees on these devices was proving to be a cost issue for Tarweej and implementing software updates to over 1,000 devices would take a considerable amount of time - sometimes up to two weeks. Finally, controlling the device settings and the access to applications was also a big business challenge.

The Solution

Using SOTI MobiControl, Tarweej has considerably improved both the productivity of its teams as well as overall operational performance. The speed at which Tarweej can now push software updates to over 1,000 devices in the field, has led to significant time and cost savings and SOTI has successfully helped Tarweej migrate from an on-premise system to a cloud solution, further improving the agility of their business.

The Results

Before working with SOTI, Tarweej was spending up to 14 days updating mobile devices. Due to the integration of SOTI MobiControl, it now takes just one hour. Not only does the company realize time savings, but Tarweej has also seen a massive cost reduction in the shipment of new devices when their existing devices couldn't be repaired. Also, due to the device and application restrictions businesses can place on devices through SOTI MobiControl, its employees are now only using 10GB of mobile data each month as opposed to 30GB. SOTI MobiControl also helped to reduce the data consumption on devices and allowed Tarweej to use more business applications in their operations.



“SOTI has been a great partner for us, providing excellent support and a first class EMM solution that has allowed us to improve our productivity and team performance. We now also save time and money on backend processes, such as updating multiple mobile devices.”

Rami Diab, Tarweej
IT Solution Manager

