# SOTI. ONE



"Things" are getting smarter and more connected. Printers, wearables, equipment, vehicles and much more are now providing organizations invaluable data and capabilities that were previously difficult, if not impossible to get. Enterprises are increasingly relying on IoT to improve their operational efficiency, safety and customer experience. However, maintenance costs and downtime of IoT devices can turn it from a revenue driver into a cost centre. SOTI's IoT solution is built for the enterprise and provides complete lifecycle management of IoT devices within an organization, lowering the total cost of ownership (TCO) of their IoT devices and improving the return on investment (ROI) of their IoT initiatives.

## PRINTER MANAGEMENT MADE EASY

SOTI Connect is an IoT-management solution built for business that provides complete lifecycle management of industrial and mobile printers (AIDC devices) within an organization. Its highly flexible, data-driven architecture means that new printers can be quickly supported and managed, reducing the time-to-market for IoT initiatives. Deploy your printer solutions quickly, with total visibility, and increase uptime of AIDC devices with SOTI Connect.

### WHAT SOTI CONNECT CAN DO FOR YOUR BUSINESS MANAGE YOUR BUSINESS-CRITICAL INDUSTRIAL AND MOBILE PRINTERS

SOTI Connect addresses key printer management challenges with remote support features that reduce device downtime and workflow disruptions.

- Remote support features provide instant access to printer endpoints and allow organizations to immediately troubleshoot and resolves issues
- A data-driven architecture introduces support for new printers without the need for software updates or written code
- Automation rules automatically issue alerts and actions when pre-defined conditions are met on the device, greatly reducing downtime of AIDC devices



#### MANAGE MANY PRINTER TYPES AND PROTOCOLS

SOTI Connect provides centralized, manufacturer-agnostic management of all printers within an organization's technology infrastructure.

- Manage AIDC devices regardless of communication protocol and choose the printer solutions that best fit your business
- Reduce infrastructure and training requirements by consolidating multiple device management solutions into a single platform to manage your organization's mobility and IoT initiatives
- Reduce maintenance and resource costs with instant and remote configuration of device communications, settings and actions

#### GET YOUR AIDC DEVICES DEPLOYED QUICKLY AND SECURELY

SOTI Connect reduces the downtime of business-critical printer solutions and improves timeto-market and security of new AIDC devices.

- Harden the security of AIDC devices with remote OS and app updates that patch vulnerabilities, secure access to corporate resources and configure security settings such as firewalls to prevent external agents from gaining unauthorized access to devices
- Quickly support new AIDC devices and improve time-to-market for deploying AIDC solutions and make it easy for IT administrators to provision new devices with little effort
- SOTI Connect can monitor the health status of devices and automatically notify IT administrators if there are device issues and often automatically remediate the issue by taking pre-configured actions

## SOTI ONE SIMPLIFIES YOUR BUSINESS MOBILITY

The **SOTI ONE Platform** is an integrated suite of solutions designed to reduce the cost, complexity and downtime related to business-critical mobility and IoT. Comprised of six revolutionary products, the SOTI ONE Platform helps businesses remove functional silos, eliminate downtime, build apps faster, manage all mobile and IoT devices in one place and deliver actionable insights. When everything is connected, the SOTI ONE Platform makes mobile and IoT business operations simpler, smarter and more reliable.



#### **TO LEARN MORE:**

Contact a SOTI sales representative: sales@soti.net or visit: soti.net/connect

SOTI is a proven innovator and industry leader for simplifying business mobility and IoT solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

#### soti.net

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