



SOTI ACADEMY

YOUR FAST-TRACK TO BUSINESS MOBILITY SUCCESS

SOTI Academy delivers flexible training programs that ensure the success of your business mobility strategy. The course modules distill over 20 years of enterprise mobility experience and expertise garnered through hundreds of global deployments in all industries. Learn at the pace you want and become proficient in as little as a day. SOTI Academy offers the industry's most complete training curriculum and is the fastest, most effective way for your staff to develop mobility management expertise to meet your cost, operating system, form factor and security requirements.

BENEFITS OF SOTI ACADEMY

ON-DEMAND TRAINING

Online, on-demand courses let your staff learn at their own speed. Take and re-take courses at any time to learn, reinforce and refresh your knowledge of SOTI MobiControl.

ROLE-BASED CURRICULUM

Flexible training for everyone on your enterprise mobility team.

- Basic mobility management concepts for executives, sales and line management.
- Operational training for help desk and IT operations staff that perform daily tasks within SOTI MobiControl.
- In-depth implementation and mobile security training for IT managers and network administrators responsible for the setup and end-to-end configuration of SOTI MobiControl.

ACCELERATED TEACHING METHODOLOGY

Courses are delivered using an industry proven Teach-Demo-Test approach to maximize the learner's ability to retain and understand the lesson. Demonstrations reinforce the course material and quizzes verify that each lesson is fully grasped.



AVAILABLE COURSES

SOTI MOBICONTROL V15 COMPLETE SERIES

		SALES AND MANAGEMENT	IT OPERATIONS & HELP DESK	MOBILITY AND NETWORK ADMINISTRATORS	RECOMMENDED PARTICIPANTS
	<p>SOTI MOBICONTROL FOUNDATIONS 🔗 Duration: 30 minutes</p> <p>Intended for individuals that are new to SOTI MobiControl and that need to understand the key challenges that mobility management solves, the operating systems SOTI MobiControl supports and the key capabilities SOTI MobiControl offers.</p>	○	○	○	
	<p>SOTI MOBICONTROL OPERATIONS 🔗 Duration: 1 hour</p> <p>Designed for staff administering, supporting or enrolling devices in SOTI MobiControl on a day-to-day basis. The course provides an overview of the core components of SOTI MobiControl and demonstrates how to perform key administrative and support activities, including device enrollment and configuration of the self-service portal.</p> <p>PRE-REQUISITE: You must have completed the SOTI MobiControl Foundations course.</p>			○	○
	<p>SOTI MOBICONTROL ADMINISTRATION 🔗 Duration: 1 hour, 30 minutes</p> <p>Designed for staff that are responsible for the end-to-end installation and configuration of SOTI MobiControl. It covers all of the material required to become proficient at getting a SOTI MobiControl instance up and running – defining profiles, enrolling devices and managing apps. Learn how to setup and support large scale, high availability SOTI MobiControl deployments.</p> <p>PRE-REQUISITE: You must have completed the SOTI MobiControl Operations course.</p>				○
	<p>SOTI MOBICONTROL ADVANCED SECURITY 🔗 Duration: 15 minutes</p> <p>An overview of the communication protocols, ports and software permissions required by SOTI MobiControl is provided. Course participants are taught best practices for hardening the security of a SOTI MobiControl instance, as well as best practices for securing mobile devices enrolled in SOTI MobiControl.</p> <p>PRE-REQUISITE: You must have completed the SOTI MobiControl Administration course.</p>				○
	<p>SOTI MOBICONTROL CONTENT MANAGEMENT 🔗 Duration: 30 minutes</p> <p>Recommended for organizations looking to securely distribute company content (exchange email, files and websites) to mobile devices. It introduces course participants to the various components of SOTI MobiControl's content management solution, which includes the Enterprise Resources Gateway (ERG), SOTI Hub and SOTI Surf.</p> <p>PRE-REQUISITE: You must have completed the SOTI MobiControl Administration course.</p>				○

SOTI SNAP V2 COMPLETE SERIES



SOTI SNAP – RAPID APP DEVELOPMENT FOUNDATIONS

[↻](#) | Duration: 20 minutes

Intended for management and sales personnel who need to understand rapid app development. This course provides a detailed understanding on the basics of mobile application development, native mobile applications and web-based applications, as well as an introduction to SOTI Snap.



SOTI SNAP – OPERATIONS

[↻](#) | Duration: 40 minutes

How do I create an app? How do I transfer app data? In this course, we will help you create an app using SOTI Snap. Starting with an overview of the SOTI Snap console, we will explain the various data connections which can pull real-time data to and from the apps you have designed.

PRE-REQUISITE: You must have completed the **SOTI Snap – Rapid App Development Foundations** course.



SOTI SNAP – ADMINISTRATION

[↻](#) | Duration: 20 minutes

Designed to share information on how to manage your apps and devices, this course ensures that users learn about dashboards, reports and user management in SOTI Snap. Administration is further broken down to device and application management, helping you visualize the end-to-end administration of users and devices in SOTI Snap.

PRE-REQUISITE: You must have completed the **SOTI Snap – Operations** course.







SOTI SNAP – ADVANCED

[↻](#) | Duration: 20 minutes

How far can you go with building customized apps? This course details the advanced features of SOTI Snap, including advanced data connections, JavaScript capabilities and Blockly Visual Programming. Hear about fascinating use case examples, and learn about each SOTI Snap feature in detail to create the advanced apps you need.

PRE-REQUISITE: You must have completed the **SOTI Snap – Operations** and **SOTI Snap – Administration** courses.

SOTI ACADEMY VIDEO SERIES

	<p>SOTI ASSIST – Recorded ILT 🔄 Duration: 60 minutes</p> <p>A comprehensive look at SOTI Assist through these virtual training videos walks you through our product overview, ticketing enhancements, diagnostics, screen annotation and whiteboarding features, and functionality of the product.</p>
	<p>SOTI INSIGHT – Recorded ILT 🔄 Duration: 60 minutes</p> <p>Supplemental training is the basis for this video series. Strengthen your product knowledge of SOTI Insight through our product overview, comprehensive dashboards and future capabilities.</p>
	<p>SOTI CONNECT – Recorded ILT 🔄 Duration: 60 minutes</p> <p>Delivering SOTI Connect foundational knowledge, these video recordings provide insight into our product overview and architecture of SOTI Connect, console capabilities, printer management and configurations.</p>
	<p>SOTI IDENTITY – Recorded ILT 🔄 Duration: 60 minutes</p> <p>Focusing on a general overview, the SOTI Identity video series contains three training opportunities that explain the basic requirements of SOTI Identity, how to manage the SOTI ONE Platform with SOTI Identity, and how to create tenant accounts and configurations.</p>

These additional recorded ILT videos are available in SOTI Academy, along with a series of Gap Delta courses on SOTI MobiControl following each product release.

TO LEARN MORE:

Contact your SOTI Sales Account Representative, or visit soti.net/academy.

SOTI is a proven innovator and industry leader for simplifying business mobility and IoT solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

soti.net

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